

Costco Wholesale New Zealand

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www.costco.co.nz

9 December 2025

Dear Valued Costco Member

Product Recall – Ello Glass 10pc Meal Prep Set (Costco Item Code: 1901758)

We are contacting you in relation to Ello Glass 10pc Meal Prep Set available for purchase between 25th October 2025 and 9th December 2025.



A voluntary recall has been issued for the above item as glass may unexpectedly shatter. This is a product safety concern.

Please return the product to the nearest Costco warehouse for a full refund. If you require further information, please contact Member Care on 03 5316 7223 (Monday to Friday, 8am - 6pm AEST or by email at membercare@costco.com.au.

We sincerely apologize for any inconvenience caused.

Yours sincerely

Cortney Johnson AVP / GMM - Non-Foods, E-Commerce & Ancillary