



Costco Wholesale New Zealand

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January 21, 2026

Dear Valued Costco Member

Product Recall – Harvest Right Freeze Dryer HRFDSBKP-PP (Costco Item Code: 238627)

We are contacting you in relation to Harvest Right Freeze Dryer HRFDSBKP-PP was available for purchase between 9th December 2025 and 15th January 2026.



ACCC voluntary product recall has been issued for the above item by the supplier as the product is not legally (EESS) registered and not compliant.

Please return the product to the nearest Costco warehouse for a full refund. If you require further information, please contact Member Care on 03 5316 7223 (Monday to Friday, 8am - 6pm AEST or by email at membercare@costco.com.au).

We sincerely apologize for any inconvenience caused.

Yours sincerely

Cortney Johnson
AVP / GMM - Non-Foods, E-Commerce & Ancillary