

## **Costco Wholesale Australia**

ABN 57 104 012 893

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Telephone: 61 2 9469 7999

20 December 2022

Dear Valued Costco Member

We are contacting you in relation to your purchase of the following product from Costco.

Product - FENDER ACOUSTIC GUITAR PACK 097-1110-721 FA125 NATURAL Item Code – 140111



We have been informed by the product supplier Fender Musical Instruments Corporation that the product tuner does not have a secure button battery compartment that is resistant to being opened by children. The tuner does not contain a regulatory warning for button battery. This is an ingestion hazard for young children and the product is unsafe.

Members should return the FENDER ACOUSTIC GUITAR PACK 097-1110-721 FA125 NATURAL product to a Costco warehouse to receive a refund. Alternatively, members can return their affected Chromatic Clip-on Tuner directly to Fender Music Australia to receive a replacement tuner, by contacting Fender music Australia on the contact details below:

Consumers can obtain further information by email: au\_consumerrelations@fender.com or by telephone: +61 (0) 2 8198 1300.

Kind Regards

Sandi Cornthwaite

AVP / GMM - eCommerce, Non-Foods & Ancillary